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APPENDICES

Appendix A: Questionnaire study 1A

Introduction

• Could you please tell us something about your professional background?

Projects

- How many projects do you have in a year?
- What is the duration of a project?
- What is the duration of the conceptual phase in a project?

Example project

- Could you please show us one or more examples of your work?
- How did you get your ideas for this project?
- Did you use any reference materials?
- How did your represent your ideas?
- What kind of process did you follow?
- What kind of materials did you use?

Tools

- What kind of tools did you use?
- Can you please demonstrate their use to us?
- Why do you prefer these tools?
- Have you made any modifications to them?
- Can you describe your ideal tool?

Computers

- How do you feel about computers?
- Do you use them for your design activities?
- Can you describe your ideal computer tool?

Appendix B: Questionnaire study 1B

Background

- What is your educational background?
- How many years of **professional experience** do you have?
- What kind of products do you design?
- On how many projects do you work at the same time?
- With how many people do you work on a project?

Sketching

- On what do you make your sketches?
- What **size** of paper you sketch on?
- Do you use any special kind of paper?
- What materials do you use for sketching?
- Do you use any drawing-aids, like rulers or stencil-plates?
- Do you erase when you sketch?
- Do you make any use of **overlays**?
- Do you make any use of **colors**?
- Do you use sketching as a problem-solving technique or as a way to externalize the ideas you already had in mind?
- Do you always use the same kind of **projection**?
- Do you always make your sketches of the same size?
- Do you always try to sketch in the right proportions?
- How **many** sketches do you make on one page?
- When do you start sketching on a **new page**?
- Do you combine your sketches with other means like words, photos etc.?
- How do you compare your sketches?
- Do you present your sketches also to the **client**?

- Do you save your sketches? If so, where and how?
- Do you ever look at your old sketches?
- Do make any use of your old sketches when you work on a new project?

Modeling

- Do you make any use of models to test or to work out your ideas?
- When do you **switch** from sketching to modeling?
- What kind of **materials** do you use for modeling?
- What kind of tools do you use for modeling?
- Do you always make your models of the same size or scale?
- How do you compare your models?
- Do you present your models also to the client?
- Do you save your models? If so, where and how?
- Do you ever look at your **old** models?
- Do make any use of your old models when you work on a new project?

Idea generation

- What sources do you use to get inspira-tion for new ideas?
- Do you study existing products for knowledge or inspiration?
- Do you use creative techniques like brain-storming to get ideas?
- Do you generate your ideas alone or in a group?
- How many alternatives do you try to generate?
- Do you make any use of the **computer** while generating ideas?
- What kind of tool would you like to have to support you in this process?

Information and Presentation

- In what way does the client give you infor-mation about the project?
- How do you **collect** the information you need for the project?
- What kind of **tools** do you use when collecting information?
- Do you **save** the collected information? If so, **where** and **how**?
- Do you ever look at your **old** information?
- Do make any use of your old information when you work on a new project?
- How do you present your ideas to the client?

Appendix C: Stimuli





Perfume



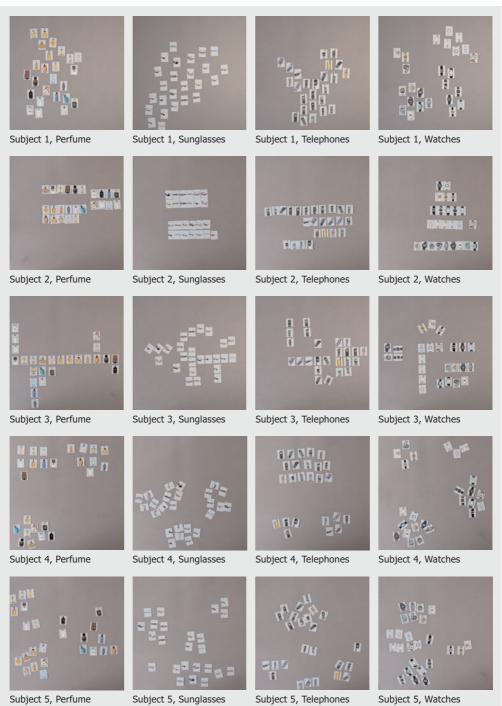
Sunglasses



Telephones

Wristwatches

Appendix D: Arrangements



Subject 5, Perfume



Subject 5, Telephones



Subject 6, Perfume



Subject 7, Perfume



Subject 8, Perfume



Subject 9, Perfume





Subject 6, Sunglasses

Subject 7, Sunglasses

Subject 9, Sunglasses

Subject 10, Sunglasses



Subject 6, Telephones



Subject 7, Telephones



Subject 8, Telephones



Subject 9, Telephones



Subject 6, Watches



Subject 7, Watches



Subject 8, Watches



Subject 9, Watches

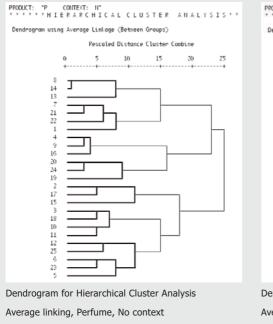


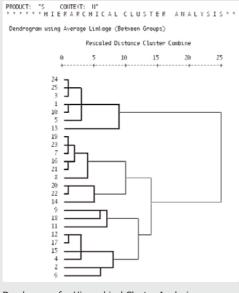
Subject 10, Watches



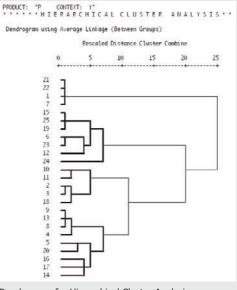


Appendix E: Dendograms

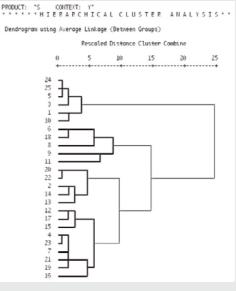




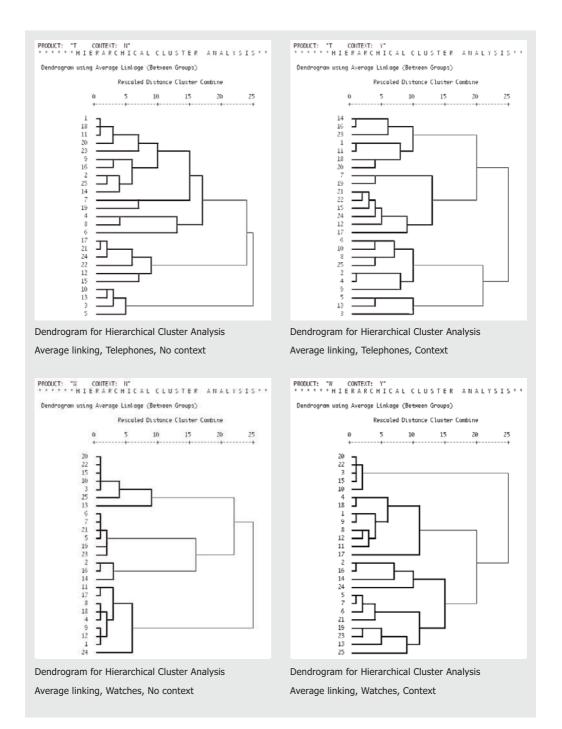
Dendrogram for Hierarchical Cluster Analysis Average linking, Sunglasses, No context



Dendrogram for Hierarchical Cluster Analysis Average linking, Perfume, Context



Dendrogram for Hierarchical Cluster Analysis Average linking, Sunglasses, Context



Appendix F: MP3 players

